



Vivid Learning Systems

Knowledge. Performance. Results™



SOLUTIONS PORTFOLIO

OUR PURPOSE

Our purpose is to improve people's lives through innovation in human performance and strategic marketing.

A COMPLETE, FLEXIBLE SOLUTION

The solutions we offer are tailored to meet your organizational objectives. From learning strategy to learning solutions, Vivid Learning Systems offers a comprehensive portfolio of products and services including several hundred customizable off-the-shelf online safety training courses built to world class multi-media development capabilities.

Vivid Learning Systems is a leading national provider of online compliance safety training programs, delivering best-in-class off-the-shelf and customized online safety training designed to assist with achieving compliance, optimizing operational efficiencies and improving business performance.

SOLUTIONS

PORTFOLIO

CONTENT

Employment Law	5
Healthcare	9
Mine Safety (MSHA)	13
General Manufacturing	17
Utilities	23
Food Safety	27
Transportation Safety	31
Construction	35
Professional Development	39

PLATFORMS

eClarus Lite (LMS)	41
eClarus Enterprise (LMS)	43

LEARNING SOLUTIONS

Consultation	46
Learning Design and Development	47
Custom Development	48
Implementation	49
Integration	50

CUSTOMER SUPPORT

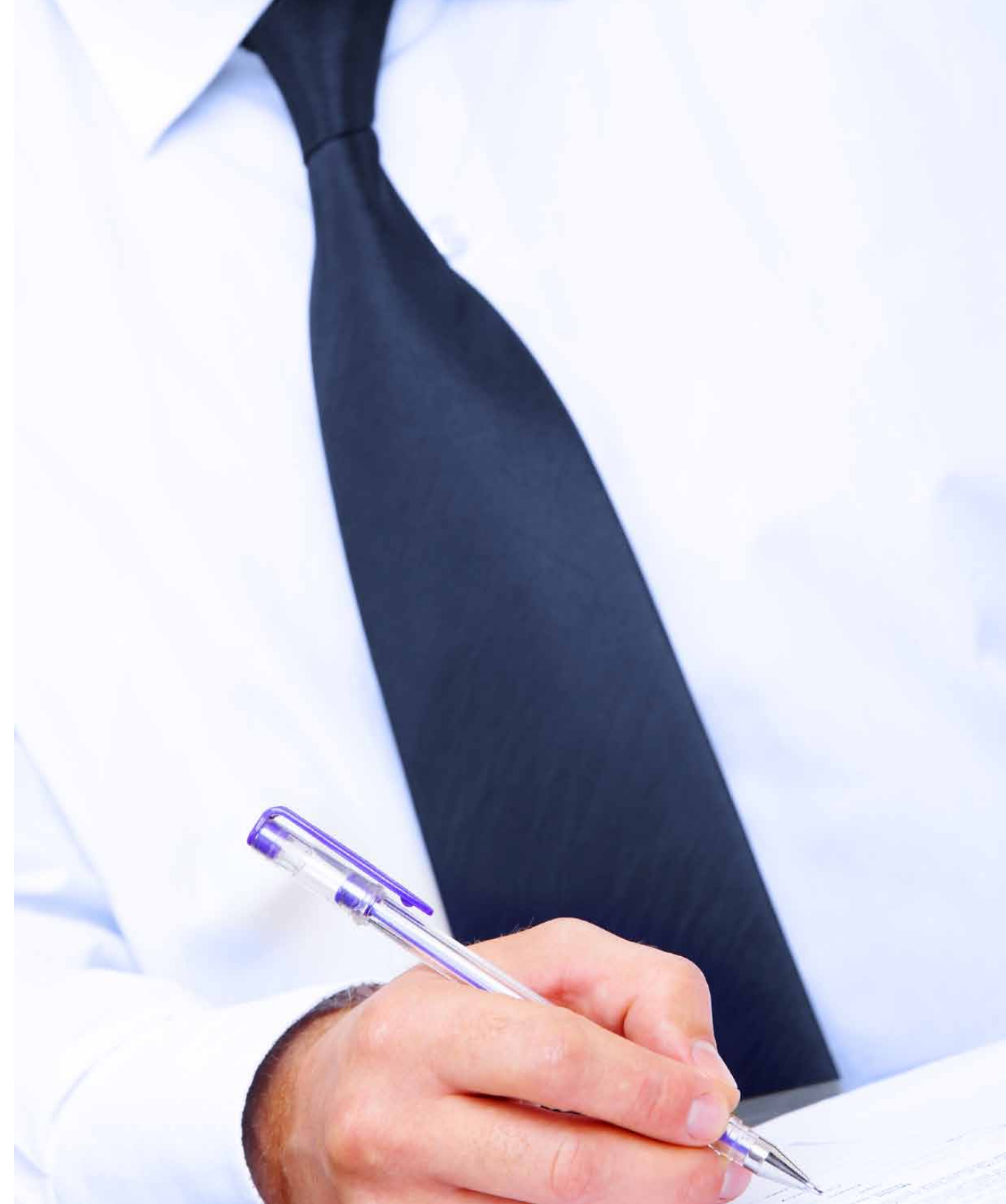
WHY VIVID	55
SOCIAL@VIVID	56

EMPLOYMENT

LAW

Today's greatest human resources challenge is building organizational programs that improve efficiency, effectiveness, and productivity. Having the tools and resources available to manage an organization's human capital is critical. Vivid Learning Systems' Employment Law library is helping today's leading companies achieve workforce excellence.

Whether it's refresher or new employee training, HR executives are realizing the benefits of leveraging web-based training technology to improve employee performance, reduce risk, and lower training costs. Your human resource investment is too important to leave to chance.



EMPLOYMENT LAW

- Absences from the Workplace
- AIDS in the Workplace
- Computer Security
- Disability in the Workplace
- Discrimination-Free Workplace
- Drug and Alcohol-Free Workplace
- Employee Concerns
- Ethics
- Hiring and Lawful Termination
- Violence in the Workplace

SEXUAL HARASSMENT

- Sexual Harassment for Employees
- Sexual Harassment for Managers
- Sexual Harassment for Supervisors (2 - hr)
- California Sexual Harassment for Supervisors (2 hr, CA AB1825)



DEVEREUX GLENHOLME IS A BOARDING SCHOOL THAT STRIVES TO ACHIEVE THE HIGHEST EDUCATION STANDARDS. WE WANTED AN ENGAGING, INTERACTIVE PRESENTATION FORMAT THAT SUPPORTED THE LEARNING EXPERIENCE, A COMPREHENSIVE TEST CAPACITY, AND THE ABILITY TO INTEGRATE WITH OUR LMS. VIVID PROVIDED EXACTLY WHAT WE NEEDED AT AN AFFORDABLE COST, AND THEIR CUSTOMER SERVICE HAS BEEN EXCEPTIONAL. //

— DEVEREUX GLENHOLME SCHOOL

HEALTHCARE

Now, more than ever, safety training, risk management, and regulatory compliance take center stage in managing a successful healthcare organization. It's time consuming, costly, and takes away from your #1 priority – patient care.

Vivid Learning Systems has emerged as the partner of choice for today's leading healthcare organizations. Whether it's providing mandatory HIPAA, The Joint Commission, or Bereavement training, we're helping clients achieve their mission-critical requirements – improving patient care.



VIVID UNDERSTANDS HEALTHCARE AND IT SHOWS IN THE QUALITY OF THEIR PRODUCTS AND CUSTOMER SERVICE. WE NEEDED A WAY TO BETTER ASSESS THE IMPACT OF OUR TRAINING ON OUR MEDICAL STAFF AND VIVID HELPED US DO THAT QUICKLY AND EFFECTIVELY.

— LEADING HOSPITAL

AGE SPECIFIC COMPETENCIES

Adult Years
Infant — Toddler Years
School Age Years

BEREAVEMENT (CE CREDITS AVAILABLE)

Caring for the Family Experiencing Perinatal Loss
Communicating with the Bereaved
Theoretical Framework of Grief

HIPAA — GENERAL

Basic Health Information Security Training: Security
Basic Privacy of Health Information Training 1: Confidentiality: Privacy 1
Basic Privacy of Health Information Training 11: Patient Rights: Privacy 2
The Basic of Health Care Privacy, Data Security and HIPAA
Privacy and Confidentiality for Business Associates
Security of Electronic Protected Health Information for Business Associates
Privacy and Confidentiality for Covered Entities
Security of Electronics Protected Health Information for Covered Entities

HIPAA — ROLE SPECIFIC

Privacy and Security Training for Ancillary Staff : Ancillary Staff
Privacy and Security Training for Clinical Support Staff : Clinical Support
Privacy and Security Training for Contracting Staff : Contracting Staff
Privacy and Security Training for Human Resources Staff : HR Staff
Privacy and Security Training for Medical Record Staff : Medical Records
Privacy and Security Training for Patient Accounting Staff : Patient Accounting
Privacy and Security Training for Registration and Admitting Staff : Registration
Privacy and Security Training for the Hospital Medical Staff : Med Staff
Privacy and Security Training for the Patient-Care Workforce : Clinical Staff
Privacy and Security Training for Volunteer Staff : Volunteer Staff

THE JOINT COMMISSION

Abuse, Neglect and Exploitation
AIDS in the Workplace
Back Care / Ergonomics
BBP for Healthcare Supervisors
BBP for Healthcare Workers
Electrical Safety
Fire Safety / Patient Evacuation
Hazard Communication
Latex Allergy
Lifting and Transferring Patients
Patient Rights
Personal Protective Equipment
Restraint and Seclusion
Security and Workplace Violence
Sexual Harassment
TB Protection for Healthcare Workers

MINE

SAFETY

Safety improves when you deliver standardized, consistent, mine specific compliance training. Vivid Learning Systems' MSHA training is completely scalable across your entire enterprise, can be customized to meet your specific needs, and can be deployed quickly.

Our MSHA library gives you the flexibility to train employees anywhere, anytime, with fully automated, centralized administration and compliance documentation. It's simple. When you increase productivity, improve your safety performance and get more training for the dollar...your bottom line just gets bigger.



MINE SAFETY (MSHA) — PART 46 NEW MINER

- Line of Authority
- Introduction
- Emergency Procedures
- First Aid
- Hazard Recognition and Avoidance
- Reporting Hazards
- Health and Safety Aspects of Assigned Tasks
- Respiratory Protection
- Statutory Rights

MINE SAFETY (MSHA) — PART 46 REFRESHER

- Emergency Procedures
- First Aid
- Hazard Communication
- Hazard Recognition and Avoidance
- Respiratory Protection
- Statutory Rights

MINE SAFETY (MSHA) — PART 48 REFRESHER

- Hazard Communication
- Escape, Evacuation and Emergencies
- First Aid
- Primary Prevention
- Respiratory Protection
- Statutory Rights



VIVID LEARNING SYSTEMS ENABLED MY GROUP TO RECEIVE TRAINING IN AN EFFICIENT, TIMELY MANNER. THE TESTING WAS ESPECIALLY INVALUABLE, WHICH ALLOWED ME TO TRACK EXACTLY WHERE AN EMPLOYEE MIGHT HAVE A WEAKER KNOWLEDGE AREA. THE VIVID STAFF MADE THIS A VERY POSITIVE EXPERIENCE. //

— WORLD MINERALS

GENERAL MANUFACTURING

Vivid Learning Systems was the first to introduce quality OSHA training to the market place and the library has only grown and improved over time. Fortune 500 companies across the country rely on our OSHA training to keep their employees safe and keep their organization out of hot water. Whether it's simple integration of our courses into your current system, or a more complete solution, Vivid Learning Systems delivers the right safety training solution to fit your organization.

Select Titles Available in French and Spanish



OSHA 10 HOUR OUTREACH – GENERAL INDUSTRY

- Introduction to OSHA
- Bloodborne Pathogens
- Electrical Safety
- Forklift Safety
- Hazard Communication
- Lockout/Tagout
- Permit-Required Confined Spaces
- Personal Protective Equipment (PPE)
- Walking Working Surfaces
- Workplace Fires and Emergencies

OCCUPATIONAL SAFETY & HEALTH

- Asbestos Hazard Awareness
- Basic First Aid
- Basic Respiratory Protection
- Behavior-Based Safety
- Bloodborne Pathogens (BBP)
- Cardiopulmonary Resuscitation (CPR)
- Chemical Safety
- Chlorine Safety
- Compressed Gas Safety
- Confined Space — Entry Level
- Confined Spaces
- Criticality Safety
- Driver Safety
- Electrical Safety
- Emergency Response
- Excavation, Trenching and Shoring Safety
- Fall Protection
- Fire Safety
- Flammable Liquid Safety
- Formaldehyde Safety
- Hand and Power Tool Safety

OCCUPATIONAL SAFETY & HEALTH (CONTINUED)

- Hand Safety
- Hazard Communication
- Hearing Conservation
- Heat And Cold Stress
- Hot Work with Arc Welding
- Incident Investigation
- Indoor Air Quality
- Industrial Ergonomics
- Laboratory Safety
- Ladder Safety
- Lead Awareness
- Lock and Tag
- Machine Guarding
- Office Ergonomics
- Overhead and Gantry Crane Safety
- Personal Protective Equipment
- Process Safety Management
- Radio Communications
- Safety Audits
- Scaffold Safety
- Slips, Trips and Falls
- Traffic Control (Flagger)

FORKLIFT OPERATOR

- Forklift Lesson 1 — Fundamentals
- Forklift Lesson 2 — Stability and Capacity
- Forklift Lesson 3 — Load Handling
- Forklift Lesson 4 — Safe Driving Practices
- Forklift Lesson 5 — Safety Standards
- Forklift Lesson 6 — Inspection & Maintenance

OCCUPATIONAL SAFETY & HEALTH (CONTINUED)

ENVIRONMENTAL MANAGEMENT

- Air Emissions Management
- Emergency Planning and Community Right-to-Know Act (EPCRA)
- Environmental Management
- Hazardous Waste Management
- Spill Prevention, Control and Countermeasures (SPCC)
- Wastewater and Storm Water Management

HAZARDOUS WASTE OPERATIONS AND EMERGENCY RESPONSE

- HAZWOPER 8-hr Refresher

NFPA 70E

- Electrical Safety Work Practices and Standards (NFPA 70E)



VIVID'S PRODUCTS ARE EASY TO NAVIGATE AND EXTREMELY USER-FRIENDLY WHICH HELPED FACILITATE THE TRANSITION TO AND EMPLOYEE ACCEPTANCE OF THE ONLINE TRAINING APPLICATION. //

— MONTANA LIMESTONE COMPANY

UTILITIES

Vivid Learning Systems, in cooperation with a team of utility safety experts, has developed an industry leading Electrical Worker Training library for the Utility industry to deliver industry specific safety training that's flexible, yet standardized and consistent.

It's completely scalable across your company and can be deployed within 48 hours. You'll gain the flexibility to train employees anywhere, anytime, with fully automated, centralized tracking. Scheduling conflicts, employee absence and travel time will no longer limit your ability to train.



ELECTRICAL WORKER (29 CFR 1910.269)

- Communications Facilities
- Electrical Clearances
- Enclosed Spaces
- Excavations
- General Concepts
- Grounding
- Hand and Portable Power Tools
- Hazardous Energy Control Procedures
- Job Briefings
- Ladders, Platforms, Step Bolts, and Manholes
- Line Clearance Tree Trimming
- Mechanical Equipment
- Medical Services and First Aid
- Overhead Lines
- Overhead Lines with Live-Line Bare-Hand Work
- Personal Protective Equipment
- Power Generation
- Special Conditions and Material Handling
- Substations
- Testing and Test Facilities
- Underground Electrical Installations
- Vault and Pole-Top Rescue
- Working On or Near Exposed, Energized Parts

UTILITY SAFETY

- Bucket Rescue
- Dog Attack Prevention
- Self-Rescue
- Sling Safety
- Working with Self-Contained Meters

“AS THE LARGEST ELECTRIC AND GAS UTILITY PROVIDER IN MASSACHUSETTS, WE NEEDED A TRAINING PROGRAM THAT DELIVERED SAFETY INFORMATION TO OUR LINEMEN IN A DYNAMIC AND EFFICIENT WAY. VIVID’S PRODUCTS ARE “SELF-SERVE” AND FLEXIBLE, SO OUR WORKERS CAN TRAIN WHEN THEY HAVE DOWN TIME. THE EFFICIENCIES WE’VE GAINED BY USING VIVID’S PRODUCTS HAVE HAD A POSITIVE COMPANY-WIDE EFFECT.”

— NSTAR ELECTRIC & GAS

FOOD

SAFETY

Vivid Learning Systems delivers the most effective and efficient on-demand e-learning curriculum in the food industry today. From Professional Food Manager Certification Preparation and Food Safety for Food Handlers, to HACCP training developed in partnership with the Grocery Manufacturers Association, Vivid has built a comprehensive training library designed specifically for today's food professionals. It's designed to provide the training you need, when you need it, at a price that makes sense.

Select Titles Available in French and Spanish



I LIKE THE FACT THAT VIVID'S TRAINING IS EASY FOR MY STAFF TO ACCESS ON THEIR OWN TIME OR FROM WORK, AND THAT IT'S COMPREHENSIVE AND SIMPLE TO USE. MOST IMPORTANTLY, THEY KEEP FOOD SAFETY AND SANITATION ON THE 'RADAR SCREEN' FOR MY EMPLOYEES BECAUSE, IN OUR BUSINESS, FOOD SAFETY IS THE TOP PRIORITY. //

— WENATCHEE SCHOOL DISTRICT



FOOD SAFETY FOR FOOD HANDLERS *

- Ensuring Adequate Cooking Temperatures
- Preventing Bacteria from Multiplying
- Preventing Contamination

FOOD MANAGER CERTIFICATION PREPARATION

- Chemical and Physical Controls
- Cleaning and Sanitizing
- Control Points
- Environmental Health
- Hazard Analysis Critical Control Point (HACCP)
- Microbiology and Food Safety
- Personal Hygiene
- Regulatory Compliance

HAZARD ANALYSIS & CRITICAL CONTROL POINTS

(HACCP) — OPERATORS *

- Introduction to HACCP
- Prerequisites to HACCP
- Biological Hazards and Controls
- Chemical Hazards and Controls
- Physical Hazards and Controls
- Initial and Preliminary Tasks
- Hazard Analysis
- Critical Control Points
- Critical Limits
- Monitoring Critical Control Points
- Corrective Actions
- Verification Procedures
- Recordkeeping

HAZARD ANALYSIS & CRITICAL CONTROL POINTS

(HACCP) — MANAGERS *

- Introduction to HACCP
- Prerequisites to HACCP
- Biological Hazards and Controls
- Chemical Hazards and Controls
- Physical Hazards and Controls
- Initial and Preliminary Tasks
- Hazard Analysis
- Critical Control Points
- Critical Limits
- Monitoring Critical Control Points
- Corrective Actions
- Verification Procedures
- Recordkeeping
- Organizing and Managing HACCP Programs
- HACCP and the Regulatory Agencies

* Available as one course or separate modules

TRANSPORTATION

SAFETY

Vivid Learning Systems offers industry leading Web-based DOT compliance training. These courses cover an array of issues from general awareness training to specific information for shippers and drivers of hazardous materials and include the latest security updates to the regulations.



DOT & HAZMAT COURSES

- DOT Hazardous Materials General Awareness
- DOT Hazmat Security Awareness for Drivers
- DOT Hazmat Security Awareness for Shippers and Carriers
- DOT Training for Drivers of Hazmat Shipments
- DOT Training for Offerors of Bulk and Non-bulk Hazmat Packages
- DOT Training for Offerors of Non-Bulk Hazmat

COMPREHENSIVE SAFETY ANALYSIS (CSA) COURSES

CSA 2010 DRIVER COURSES

- CSA - A Quick Start Guide for Drivers
- CSA - BASIC 1 - Unsafe Driving
- CSA - BASIC 2 - Fatigued Driving (Hours of Service)
- CSA - BASIC 3 - Driver Fitness
- CSA - BASIC 4 - Controlled Substances/Alcohol
- CSA - BASIC 5 - Vehicle Maintenance
- CSA - BASIC 6 - Cargo-Related
- CSA - Training for Drivers of Hazmat Shipments

CSA 2010 MANAGER COURSES

- CSA - A Quick Start Guide for Managers
- CSA - Manager's BASIC 1 - Unsafe Driving
- CSA - Manager's BASIC 2 - Fatigued Driving (Hours of Service)
- CSA - Manager's BASIC 3A - Driver Fitness (CDL Regulations)
- CSA - Manager's BASIC 3B - Driver Fitness (Carrier Driver Qualifications)
- CSA - Manager's BASIC 4 - Controlled Substances/Alcohol
- CSA - Manager's BASIC 5A - Vehicle Maintenance (Parts and Accessories)
- CSA - Manager's BASIC 5B - Vehicle Maintenance (Inspection, Repair, and Maintenance)
- CSA - Manager's BASIC 6A - Cargo-Related (Securement)
- CSA - Manager's BASIC 6B - Cargo-Related (HAZMAT)

TRANSPORTATION COURSES

BEST PRACTICES FOR CMV DRIVERS COURSES

- Best Practices for CMV Drivers: Adverse Conditions and Emergency Situations
- Best Practices for CMV Drivers: Changing Lanes and Passing
- Best Practices for CMV Drivers: Curves, Turns, and Downgrades
- Best Practices for CMV Drivers: Pedestrians and Passengers
- Best Practices for CMV Drivers: Right-of-Way and Intersections
- Best Practices for CMV Drivers: Start-Up, Back-Up, and Parking Procedures

CARGO SECUREMENT FOR DRIVERS COURSES

- Cargo Securement for Drivers: Automobiles, Light Trucks, & Vans, and Flattened or Crushed Vehicles
- Cargo Securement for Drivers: Concrete Pipe
- Cargo Securement for Drivers: Dressed Lumber and Similar Building Products
- Cargo Securement for Drivers: General Requirements
- Cargo Securement for Drivers: Heavy Vehicles, Equipment, and Machinery
- Cargo Securement for Drivers: Intermodal Containers
- Cargo Securement for Drivers: Large Boulders
- Cargo Securement for Drivers: Logs
- Cargo Securement for Drivers: Metal Coils
- Cargo Securement for Drivers: Paper Rolls
- Cargo Securement for Drivers: Roll-on/Roll-off or Hook-lift Containers

DOT FOR DRIVERS COURSES

- DOT Driver's Guide to CDL Requirements
- DOT Driver's Guide to Driving CMVs
- DOT Driving Commercial Motor Vehicles: Rules of the Road
- DOT Drug and Alcohol Reasonable Suspicion Training
- DOT Financial Responsibility for Passenger-Carrying Motor Carriers
- DOT Financial Responsibility for Property-Carrying Motor Carriers
- DOT Hours of Service for Oilfield Operations
- DOT Motor Carrier General Applicability: Who and When
- Texas Regulations and FMCSR Exemptions for Intrastate Commerce
- Whistleblower Protection (Transportation)

CONSTRUCTION

Vivid Learning Systems is pleased to offer online learning opportunities in partnership with AGC of Minnesota. These on-demand courses offer the necessary flexibility in this changing business market. Employers will find the use of online coursework to be of great value as courses can be completed when time allows and where Internet access is available. Enroll an individual or your entire staff and track course completion with the use of our Learning Management System.

Course offerings exist in a variety of topics that support construction activities. These courses are ideal for new employee orientation, refresher training or as an introduction to subject matter. The suite of OSHA Construction Safety courses has been custom developed to provide the imagery and regulatory content to meet the needs of the construction industry.



VIVID LEARNING SYSTEMS WAS CAREFULLY SELECTED TO DELIVER THE COURSEWORK GIVEN THEIR WILLINGNESS TO WORK WITH US TO CUSTOM DEVELOP COURSE CONTENT — ENSURING THAT IT MEETS THE NEEDS OF THOSE WORKING IN CONSTRUCTION. THESE COURSES OFFER THE BEST-VALUE IN THE MARKETPLACE WHEN YOU LOOK AT THE COST AND QUALITY OF CONTENT. OUR MEMBERS WILL FIND GREAT VALUE IN THIS OPTION FOR TRAINING GIVEN THE ECONOMIC CHALLENGES THE INDUSTRY CURRENTLY FACES. //

— AGC OF MINNESOTA

OSHA 10 HOUR OUTREACH — CONSTRUCTION (1926)

- Introduction to OSHA
- Crane Safety
- Electrical Safety
- Excavation Safety
- Fall Protection
- Ladder Safety
- Materials Handling
- Permit-Required Confined Space Entry
- Personal Protective Equipment (PPE)
- Scaffold Safety

CONSTRUCTION SAFETY AWARENESS - CORE

- Confined Spaces – Entry Procedures
- Electrical Safety
- Fall Protection
- Hand and Power Tools
- Hazard Communication
- Lockout/Tagout
- Personal Protective Equipment
- Scaffold Safety
- Stairways and Ladders
- Trenching and Excavation
- OSHA 10 Hour Outreach — CONSTRUCTION (1926)
- Introduction to OSHA
- Crane Safety
- Electrical Safety
- Excavation Safety
- Fall Protection
- Ladder Safety
- Materials Handling
- Permit-Required Confined Space Entry
- Personal Protective Equipment (PPE)
- Scaffold Safety

OSHA 30 HOUR — CONSTRUCTION (1926)

- Introduction to OSHA
- Asbestos
- Concrete and Masonry
- Crane Safety
- Electrical Safety
- Ergonomics
- Excavations
- Fall Protection
- Fire Safety
- Forklift Safety
- Hand and Power Tools
- Hazard Communication
- Hearing Conservation
- Heavy Equipment
- Introduction to OSHA
- Ladder Safety
- Lead and Crystalline Silica
- Materials Handling
- Permit-Required Confined Spaces
- Personal Protective Equipment (PPE)
- Respiratory Protection
- Scaffolds
- Steel Erection
- Struck and Caught Hazards
- Welding and Cutting

PROFESSIONAL

DEVELOPMENT

Empower your employees to improve their performance and advance your organization through our Professional Development library; a uniquely different and powerful approach to soft skills development — working knowledge e-learning.

This complete collection of our Business Professional and Desktop Application courses includes hundreds of rich, engaging courses feature realistic photos, activities, and graphics as well as interactive business simulations. Additionally, many of our courses are available in multiple languages, allowing you to provide consistent training throughout your multinational organization.

This collection allows you to train an entire department, augment and sharpen the skills of employees in a particular role, or enable your employees to reach their career goals.

COMPUTER PROFESSIONAL (1425 COURSES)

The Computer Professional library includes the most comprehensive collection of IT training topics, such as Networking, OS, Programming, Web Development, Database, and Design courses.

OFFICE PRODUCTIVITY MULTILINGUAL (677 COURSES)

OFFICE PRODUCTIVITY ENGLISH-ONLY (689 COURSES)

The Office Productivity Multilingual and English only libraries include desktop operating systems and general office applications training in 15 languages (Microsoft Office, Windows, Lotus Smart Suite, and more).

BUSINESS FUNDAMENTALS PREMIUM - MULTILINGUAL (579 COURSES)

BUSINESS FUNDAMENTALS PREMIUM - ENGLISH-ONLY (2436 COURSES)

The Business Fundamentals Premium Multilingual and English only libraries deliver an expanded array of training to increase effectiveness of managers and business professionals.

FIFTY LESSONS COMPLETE (1143 VIDEOS)

The Fifty Lessons video library is home to more than 750 powerful stories from hundreds of the world's most respected and successful business leaders. It covers a wide selection of functional areas and critical issues including innovation, leadership development, negotiation, customer service, marketing, and sales.

ECLARUS

LITE

Vivid Learning Systems' eClarus Lite Learning Management System is built and managed with more than 20 years of computer and web-based training delivery and service experience. It is designed to provide all of the training delivery, tracking and reporting features that make for a compliance-focused, robust, effective and efficient learning management tool.

Our customer focused system is user-friendly for both students and administrators. Students access their training quickly and efficiently. Administrators interface with a secure, flexible training management environment where they have access to pre-built as well as ad-hoc reporting functions.



OUR CUSTOMERS BENEFIT FROM:

- 24-hour access to employee records and reports
- Dedicated technical and customer support
- Integration with other LMS & HR software systems
- A scalable system ideal for small to large companies
- Custom training reports and metrics
- Corporate branded training portal

ECLARUS

ENTERPRISE

RAPIDLY DEPLOY AN ENTERPRISE-WIDE TRAINING SOLUTION

Organizations both large and small depend on Vivid Learning Systems (VLS) to satisfy their training needs. VLS provides the entire training package, combining a best-in-class enterprise-wide Learning Management System with off-the-shelf and custom content, all backed by a knowledgeable and dedicated professional services team.



ECLARUS ENTERPRISE EDITION (ECLARUS EE), A LEARNING MANAGEMENT SYSTEM, PROVIDES BUSINESSES OF ALL SIZES:

- Best-of-breed functionality
- Rapid implementation
- Intuitive, easy-to-use interface
- Turnkey deployment: VLS manages the technology, you manage the learning
- Low-risk, affordable options
- The peace-of-mind that comes from working with an industry leader
- Unmatched technical and customer support
- Full suite of professional services

LEARNING

SOLUTIONS

Vivid Learning Systems' greatest asset is the people behind its products - our knowledgeable and dedicated learning solutions team.

This team brings added value in the form of providing a turnkey solution with highly knowledgeable people in:

- Learning Design and Development Solutions
- Implementation Solutions
- Technology Solutions

Vivid is committed to providing a complete training solution. Our team is there every step of the way, working with clients and partners to effectively roll-out training programs and to maximally leverage the features of Vivid's solution, ultimately ensuring that each training program is a success.

Above all, our End-to-End solutions help organizations align their training programs to their overall business objectives.

CONSULTATION

Vivid is a firm believer in taking a consultative approach with our e-Learning solutions. We engage your organization during all phases and understand that utmost satisfaction is achieved when we share a common set of expectations, have constant communication, give and obtain regular feedback, and act upon that feedback to continuously improve.

Vivid's experience extends beyond implementation and support of a set e-Learning system. We have provided consulting services on a myriad of topics related to learning and development.

CONSULTING SERVICES INCLUDE :

- Training needs analysis
- Training program optimization
- Instructor-led training
- Technology integration
- Training for a multi-generational workforce
- ROI evaluation

LEARNING DESIGN

& DEVELOPMENT

Our Learning Design & Development Solutions team is prepared to work closely with you to design, develop and implement a training program, customized to exceed your training needs.

With years of training design and development experience, our instructional designers, technical writers, graphic artists and media authors, are prepared to make your training needs their priority.

CUSTOM

DEVELOPMENT

Customizing our off-the-shelf courses and developing new custom courses for our clients are important parts of our business. When we customize your training, you'll get a complete e-learning tool that is branded to look and feel like your organization, that reinforces your corporate culture, and that includes your organization's unique standard operating procedures.

From initial concept to final integration and delivery, we deliver custom e-learning and multi-media solutions to companies like Ingersoll Rand, Con Agra, Honda of America, Boise Cascade, Progress Energy, SPX, and the Department of Energy, just to name a few.

Vivid Learning Systems' team of experienced instructional designers, graphics/multimedia developers and database and web programmers make the job easy. You can count on lessons that are developed to the highest standards of instructional design, with a keen focus on ease of navigation, a robust look and feel, and the incorporation of highly engaging content.

Equipped with an extensive array of design and production capabilities, we give our clients the power of choice. Whether it's a single component such as a custom training course or an entire campaign that includes print, web and interactive, Vivid Learning Systems has the optimal solution.



OUR CAPABILITIES INCLUDE:

- 3D animation
- Custom online training
- Digital photography
- Game & scenario based learning
- HD video
- Immersive learning simulations
- Print design
- Branding
- Web

IMPLEMENTATION

You've chosen your e-Learning solution... now what? Vivid understands that the key to a successful e-Learning program lies in a carefully planned implementation. Our experienced Implementation Solutions team knows and has successfully solved the challenges of e-Learning training implementations. This customer-centered, solution-focused team stands ready to guide and assist you through all phases of the implementation process including:

- **Project kick-off** - Introduce project team, establish expectations with all key stakeholders, and finalize milestone schedule.
- **Business process discovery** - Fully understand your business processes and devise a plan to map those processes to the LMS.
- **System configuration** - Create and configure the LMS data elements
- **Data uploads** - Upload student data, mitigate any data from existing LMS, and integrate with ERP or HRIS system.
- **Administrator training** - Comprehensive training program for administrators covering all aspects of the system.
- **Launch support** - Unlimited support to assist you with the training roll-out and to ensure the program gets started on the right foot.

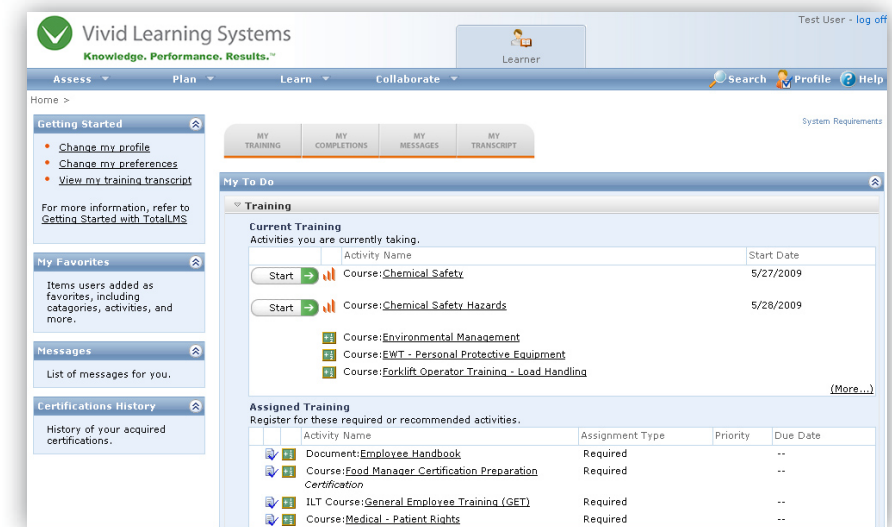
INTEGRATION

CONTENT INTEGRATION

Leverage your existing content and materials by integrating them into your Vivid training solution. Vivid's Implementation Solutions team is adept at repurposing existing content to run in an LMS, whether you are using one of Vivid's LMS systems or your own LMS. Our team is skilled with all kinds of content integration, including SCORM, AICC, and custom integration. These capabilities greatly expand the universe of content that you can deploy in your training solution as they enable you to use any third-party content.

LMS INTEGRATION

Vivid Learning Systems' LMS offerings can be integrated with your organization's Enterprise Resource Planning (ERP) or Human Resources Information System (HRIS). Student information, such as account info, department affiliation, job, manager, etc. can be transferred from your system to the LMS. When an employee changes positions, moves between departments, has a new manager, etc., those changes are automatically fed into the LMS, immediately updating the individual's training plan. Information such as course completions can be sent back to your ERP or HRIS system as well. These automatic exchanges of data can occur on any set frequency (daily, weekly, etc.).



TYPICAL ONE-WAY INTEGRATIONS (FROM VIVID TO YOUR SYSTEM) INVOLVE THE PASSING OF THE FOLLOWING INFORMATION:

- Student training completion records
- Student test scores
- Course information

TYPICAL TWO-WAY INTEGRATIONS INVOLVE THE PASSING OF THE FOLLOWING INFORMATION:

- Student training completion records
- Student account changes:
 - Additions
 - Deletions
 - Modifications

CUSTOMER

SUPPORT

Vivid Learning Systems offers customer support via telephone and e-mail between the hours of 7:00 A.M. and 5:00 P.M. (Pacific Standard Time), Monday through Friday (except for holidays).

CUSTOMER SERVICE REPRESENTATIVES ARE AVAILABLE TO OFFER:

- Training Setup
 - Training Group Design (Class Assignments)
 - Student Registration
 - Implementation Planning
- Program Maintenance
 - Utilization Services
 - Training Group Modification
 - Student Status Management
 - Renewal Planning
- Training Administrator Support
 - Administrator Support
 - Administrator Manual
 - Report Utility Assistance

TECHNICAL SUPPORT

Vivid Learning Systems offers technical support via telephone and e-mail between the hours of 8:00 A.M. and 5:00 P.M. (Pacific Standard Time), Monday through Friday (except for holidays). Twenty-four hour technical support can be made available upon request.

RECOGNITION

CHIEF LEARNING OFFICER
**Learning In Practice
Awards**

Excellence in Customer Service
Gold Winner Recipient

CHIEF LEARNING OFFICER
**Learning In Practice
Awards**

Excellence in E-Learning
Silver Winner Recipient



TrainingIndustry.com 2010 Training Outsourcing Companies Watch List
TrainingIndustry.com 2011 Training Outsourcing Companies Watch List

WHY VIVID

OUR COMMITMENT

Vivid Learning Systems is committed to providing a positive customer experience second to none in the marketplace. Recently recognized by Chief Learning Officer magazine as the Gold winner for Excellence in Customer Service and the Silver winner for Excellence in E-Learning, our goal is continued 100% customer satisfaction and best-in-class product deliverance.

OUR BIOGRAPHY

We are a customer-focused, leading provider of online training performance solutions. Established in 1995, Vivid is considered a pioneer in the application and delivery of cutting-edge computer-based technologies to corporate and government training programs across the country.

WE CARE

We are in the business of not only saving lives but helping make lives better for our employees, our customers, and those around us. We take our responsibility to the environment, the community and each other very seriously. Being a good steward is a primary goal we strive to achieve on different levels, as Individuals and as a Business, each and every day.

SOCIAL@VIVID

LEARN BETTER TOGETHER™

Social@Vivid is about people sharing, learning, and innovating. We've created Social@Vivid as a platform to our Twitter, Facebook, YouTube and LinkedIn channels. We encourage you to share your thoughts, ideas, interests, news updates, videos, interesting facts and product information with us to help create an inclusive environment for collaborative learning. If you would like to request more information about our company, products, and services, don't hesitate to contact us via Twitter, Facebook, YouTube or LinkedIn (we'll be sure to get in touch with you right away).







LEARNATVIVID.COM/DEMO

Industry Portals

EclarusEnterprise.com/Construction
ComplianceAtWork.com
HRTrainingOnline.com
FoodSafetyTrainingOnline.com
HealthcareTrainingOnline.com
MSHATrainingOnline.com
UtilityTrainingOnline.com

Social@Vivid

 Follow Us
 Join Us
 Watch Us
 Connect Us

Vivid Learning Systems, Inc.

LearnAtVivid.com
5728 Bedford Street
Pasco, WA 99301

Phone: 509.545.1800
Toll-Free: 800.956.0333
Fax: 509.542.8869